

**INVENTOR'S DECLARATION FOR  
PATENT APPLICATION**

As below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name;

I believe I am the original, first and sole inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled

**SYSTEM AND METHOD OF ROUTING,  
SCHEDULING, AND MONITORING A WORKFORCE**

the specification of which: (check one)

  X   is attached hereto.  
       was filed on \_\_\_\_\_  
under Attorney's Docket Number \_\_\_\_\_  
as Application Serial No. \_\_\_\_\_  
and was amended on \_\_\_\_\_ (if applicable).

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with 37 CFR 1.56.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 USC 1001 and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

FULL NAME OF INVENTOR: John Thompson

INVENTOR'S SIGNATURE: John Thompson

DATED: 12/14/01

RESIDENCE: 8420 Becket Circle  
Plano, Texas 75025

CITIZENSHIP: United States of America

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Plano, Texas 75025

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:	John Thompson	§	
		§	
		§	Group Art Unit: n/a
Serial No.:	n/a	§	
		§	Examiner: n/a
Filed:	Herewith	§	
		§	
For:	SYSTEM AND METHOD OF ROUTING, SCHEDULING, AND MONITORING A WORKFORCE	§	
		§	
		§	

Commissioner for Patents  
Washington, D.C. 20231

POWER OF ATTORNEY FOR  
PATENT APPLICATION

As a representative of the Assignee, Crossmark, Inc., a Texas corporation, I hereby appoint the following attorneys and/or agents to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.

David L. McCombs (Reg. No. 32,271); Michael J. Balconi-Lamica (Reg. No. 34,291); Jeffrey M. Becker (Reg. No. 35,442); J.R. Bell (Reg. No. 26,528); Theodore Baroody (Reg. No. 45,417); L. Howard Chen (Reg. No. 46,615); Randall E. Colson (Reg. No. 40,566); Michael A. Davis, Jr. (Reg. No. 35,488); Ruben C. DeLeon (Reg. No. 37,812); Brian J. Hubbard (Reg. No. 45,873); Rita M. Irani (Reg. No. 31,028); Mark P. Kahler (Reg. No. 29,178); Warren B. Kice (Reg. No. 22,732); Christopher P. Kosh (Reg. No. 42,760); J. Andrew Lowes (Reg. No. 40,706); Todd Mattingly (Reg. No. 40,298); John Montgomery (Reg. No. 31,124); Bill R. Naifeh (Reg. No. 44,962); David M. O'Dell (Reg. No. 42,044); and Phillip B. Philbin (Reg. No. 35,979).

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The undersigned is the representative for the Assignee of the entire right, title, and interest in the patent application identified above. A copy of the assignment or other documents in the chain of title are attached.

December 14, 2001

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Date

David A. Baxley  
Typed or printed name

Signature Ch 2 ABC 42

Secretary/COO

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Title